



REGISTER NOW!

PEOPLE FOR PEOPLE 2011 HUMAN RESOURCES & CONFLICT MANAGEMENT CONFERENCE *"DEVELOPING SELF & PRACTICE"*

SEPTEMBER 12 - 16 , 2011
TRANSALTA ARTS BARN: 10330 - 84 AVENUE
EDMONTON, ALBERTA, CANADA



SOMETHING FOR EVERYONE ~ CHOOSE TO ATTEND:

1, 2, OR 3 DAYS OF THE CONFERENCE

LUNCH & LEARN ON SEPTEMBER 12

ONE-DAY SPECIALIZED SKILLS WORKSHOPS ON SEPTEMBER 15 & 16



FEATURING KEYNOTE SPEAKERS **KENNETH CLOKE,**
JOAN GOLDSMITH & PAUL WHITE



MORE THAN **20 INCREDIBLE SPEAKERS** FROM
CANADA & THE UNITED STATES

INCLUDED IN TUITION

Morning Yoga

Daily Breakfast & Lunch

Evening Networking Event

Welcome Gift Bag



FlyingColors Inc.
personal & professional development

CONTACT kara.stokke@flyingcolors.ca
FOR MORE INFORMATION OR TO REGISTER

SCHEDULE AT-A-GLANCE

DATE	TIMES	ACTIVITY	NOTES
MONDAY SEPTEMBER 12	8:00 - 9:00	Registration & Breakfast	Continental Breakfast
	9:00- 12:00	Keynote Plenary - Paul White	
	12:00- 1:30	Lunch & Learn with Paul White	Additional Fee Applies
	12:00- 1:30	Break	Self Directed
	1:30 - 4:30	Choice of Speakers	Raj Dhasi, Blaine Donais, Sonja Haggerman, Neil Sargent
TUESDAY SEPTEMBER 13	7:00 - 8:00	Morning Yoga	
	8:00 - 9:00	Registration & Breakfast	Continental Breakfast
	9:00- 12:00	Choice of Speakers	Bob Acton, Terry Harris, Cinnie Noble, Gordon White
	12:00- 1:30	Break	Lunch Included in Conference Rate
	1:30 - 4:30	Keynote Plenary - Joan Goldsmith	
WEDNESDAY SEPTEMBER 14	4:00- 7:00	Social & Networking Event (TransAlta Arts Barns)	Appetizers, Live Music & Door Prizes - * Cash Bar Available *Included in the 3-Day Conference Rate
	7:00 - 8:00	Morning Yoga	
	8:00 - 9:00	Registration & Breakfast	Continental Breakfast & Registration of Single Day Delegates
	9:00- 12:00	Choice of Speakers	Alan Edwards & Jennifer Haslett, Tania Fierro, Gary Harper, Vik Maraj, Sharon Wilson
	12:00- 3:30	Lunch & Keynote Plenary - Kenneth Cloke	Lunch Included in Conference Rate
THURSDAY SEPTEMBER 15	9:00 - 4:30	Specialized Skills Workshops	Kenneth Cloke, Joan Goldsmith or Rick Moss * Additional Single Day Fee
FRIDAY SEPTEMBER 16	9:00 - 4:30	Specialized Skills Workshops	Bernie Mayer * Additional Single Day Fee


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 personal & professional development





THE CONFERENCE



KEYNOTE SPEAKERS

KENNETH CLOKE

Author of *Mediating Dangerously: The Frontiers of Conflict Resolution*; and co-author of *Resolving Conflicts at Work: Eight Strategies for Everyone on the Job* (with Joan Goldsmith).

JOAN GOLDSMITH

Co-author of *Learning to Lead: A Workbook on Becoming a Leader* (with Warren Bennis); and Co-author of *Resolving Conflicts at Work: Eight Strategies for Everyone on the Job* (with Kenneth Cloke).

DR. PAUL WHITE

Co-Author (with Dr. Gary Chapman) of *5 Languages of Appreciation in the Workplace: Empowering Organizations by Encouraging People*. This book is set to release in August 2011.



CONFERENCE TUITION

Includes morning yoga; daily breakfast and lunch; evening networking event; and welcome gift bag

REGULAR RATES:

1 day \$295 CDN (+gst)
3 days \$695 CDN (+gst)



LUNCH & LEARN

- Not included in any conference rate. Additional fee applies.



SPEAKER

Unique opportunity to hear **Dr. Paul White** speak on his book -

"5 Languages of Appreciation in the Workplace: Empowering Organizations by Encouraging People"

This exciting new book, co-written with New York Times Bestselling author Dr. Gary Chapman, is set to be released in August 2011.



DETAILS

Monday, September 12, 2011
12:00 pm - 2:00 pm
Lunch Included

This event is primarily intended for professionals who are not able to attend the conference. It will allow those who are unable to commit three days of their time to take advantage of learning from Paul White.



LUNCH & LEARN TUITION

REGULAR RATE:
\$145 CDN (+gst)



SPECIALIZED SKILLS WORKSHOP

- Not included in any conference rate. Additional fee applies.
- A unique opportunity to spend a full day, in a small group session, with your choice of facilitator - learn more about these highly accomplished professionals in the following pages of the conference package.

SPEAKERS

Your choice among the following facilitators:

- Kenneth Cloke
- Dr. Bernie Mayer
- Joan Goldsmith

DETAILS

Thursday, September 15, 2011

(Cloke Goldsmith)

Friday, September 16, 2011

(Mayer)

WORKSHOP TUITION

REGULAR RATE:
\$245 CDN (+gst)



KEYNOTE SPEAKER

Kenneth Cloke

Kenneth Cloke is Director of the Center for Dispute Resolution and a consultant, trainer, mediator, and arbitrator. His consulting and training practice includes work with leaders of public, private and non-profit organizations on organizational change, leadership development, team building and strategic planning.

He is co-author with Joan Goldsmith of: *Thank God It's Monday! 14 Values We Need to Humanize The Way We Work*; and *Resolving Conflicts at Work: Eight Strategies for Everyone on the Job*; and *Resolving Personal and Organizational Conflict: Stories of Transformation and Forgiveness*; and *The End of Management and the Rise of Organizational Democracy*; and *The Art of Waking People Up: Cultivating Awareness and Authenticity at Work*.

Ken is a nationally recognized speaker and leader in the field of conflict management. He has been an arbitrator and mediator for over 27 years in labor management disputes. He is a member of a number of arbitration panels. He specializes in resolving complex multi-party conflicts, including community, grievance and workplace disputes, organizational and school conflicts, sexual harassment and discrimination lawsuits, and public policy disputes. Ken also provides services in designing preventative conflict resolution systems for organizations.

He served as an Administrative Law Judge for the California Agricultural Labor Relations Board and the Public Employment Relations Board, as Factfinder for the Public Employment Relations Board, and as Judge Pro Tem for the Superior Court of Los Angeles. He has done international work in conflict resolution in over 25 countries, and is President and co-founder of Mediators Beyond Borders.

He is a published author of many journal articles and several books, including: *Conflict Revolution: Mediating Evil, War, Injustice and Terrorism*; and *Mediation: Revenge and the Magic of Forgiveness*; and *The Crossroads of Conflict: A Journey into the Heart of Dispute Resolution*; and *Mediating Dangerously: The Frontiers of Conflict Resolution*.

Kenneth Cloke's education includes a B.A. from the University of California, Berkeley; a J.D. from U.C. Berkeley's Boalt Law School; a Ph.D. from UCLA; an LLM from UCLA Law School; and has done post-doctoral work at Yale Law School. He is a graduate of the National Judicial College in Reno, Nevada.

His university teaching includes history, law, mediation, political science, urban studies, and other social sciences at a number of colleges and universities including: Southwestern University School of Law, Pepperdine University School of Law, Antioch University, Occidental College, USC and UCLA.

ALSO PRESENTING...

Bob Acton - Ph.D., R.Psych.; Is a Consulting Psychologist with over 20 years experience in conflict management through consulting to large organizations, medium sized businesses, and individuals; College of Alberta Ethics Investigator and Calgary Chair of the Psychologically Healthy Workplace Committee for the Psychologists Association of Alberta.

Raj Dhasi - MA (Organizational Conflict Analysis and Management), BA (Adult Education), Cert. ConRes.; Instructor for the Justice Institute of BC; Restorative Justice Practitioner through the Fraser Region Community Justice Initiatives Association; Focuses her work in corporate, legal, and family settings; www.turningpointresolutions.com.

Blaine Donais - B.A., LL.B., LL.M. (ADR), RPDR, CMed; President and Founder of Workplace Fairness Institute; Author of *Workplaces that Work* and *Engaging Unionized Employees*; Labour lawyer since 1995; Adjunct Professor at York University and University of Toronto; Teaches in Human Rights, Labour and Employment law, Human Resources, Collective Bargaining, and Conflict Management.

Alan Edwards - Winner with Jennifer Haslett of the 2010 Outstanding Leadership in Restorative Justice Award (by the Edmonton Restorative Justice Network); Has been co-facilitating cases involving serious and violent crime since 2004; Has delivered RJ workshops and training throughout Canada and the U.S.; Co-author of four papers about RJ and violence.

Tania Fierro - MA (Philosophy & Ethics); Olympic athlete by the age of 16; Has been coaching individuals with the use of Buddhism, meditation, philosophy, emotional intelligence, and literature for 15 years; Certified Facilitator of The Work of Byron Katie; Certified Client Counselor with American Philosophical Practitioners Association.

KEYNOTE SPEAKER

Joan Goldsmith

Joan Goldsmith has been an organizational consultant, coach, and educator for the past 35 years, specializing in leadership development, organizational change, conflict management, and team building. Joan has experience as a family therapist, leadership coach, board director and advisor, and has worked extensively with women's groups in the United States and internationally.

Joan is co-author with Warren Bennis of the best selling book, *Learning to Lead: A Workbook on Becoming a Leader*. The fourth edition of this book was released in April of 2010. She is also co-author with Kenneth Cloke of: *Thank God It's Monday! 14 Values We Need to Humanize The Way We Work*; and *Resolving Conflicts at Work: Eight Strategies for Everyone on the Job*; and *Resolving Personal and Organizational Conflict: Stories of Transformation and Forgiveness*; and *The End of Management and the Rise of Organizational Democracy*; and *The Art of Waking People Up: Cultivating Awareness and Authenticity at Work*.

From 1985-1990, as a Principal with CSC Index, Joan Goldsmith assisted Fortune 500 clients in business reengineering, change management and human resource development. She has served on numerous boards of directors, and been an advisor to the Woman's International Health Coalition, Disney Institute for Women Entrepreneurs, Women's Lens on Global Issues, and Women International League for Peace and Freedom, and a speaker at national and local conferences on issues of women in leadership.

As a family therapist, coach and consultant, she has specialized in supporting individuals in improving their skills, life and work patterns and organizations. She has been a consultant to faculty and administration in U.S. and international universities.

In the non-profit sector and in educational reform, she has been an advisor on organizational issues, school change, curriculum development and teacher education. She is a founder of Cambridge College, and a former member of the faculties of the Harvard University, UCLA, Antioch University. She is an Associate of the Synergos Institute, which builds international, collaborative partnerships to end poverty in the Southern Hemisphere.

She has had professional engagements in Mexico, Brazil, Cuba, the Bahamas, Japan, China, India, the Netherlands and Great Britain. She holds a Master of Arts in Social Sciences and a Doctorate of Humane Letters.

ALSO PRESENTING...

Sonja Hagemann - Graduated from the University of Waterloo, School of Optometry in 1986; Has practiced in Calgary since then with an interest in science based nutritional eyecare; Certified Facilitator of The Work of Byron Katie; Certified Iyengar Yoga Instructor; Mentor and Trainer in The Institute for The Work of Byron Katie.

Gary Harper - LL.B., Cert. ConRes.; Author of *The Joy of Conflict Resolution*; Instructor for the Justice Institute of BC; Has worked in public and private sectors, mediated workplace and harassment issues, and trained mediators for post-secondary institutions; Approach influenced by his experience as a personal injury lawyer, general manager, insurance regulator, and retail store owner.

Terry Harris - BA (Psych.), LL.B., MA (Human Security and Peacebuilding); Lawyer for 26 years, and mediator since 1992; Trainer for Continuing Legal Education Society of BC, the Justice Institute of BC, and private corporations; Has worked in international settings at Makerere University in Uganda teaching in the Masters Program for Peace and Conflict Studies.

Jennifer Haslett - Winner with Alan Edwards of the 2010 Outstanding Leadership in Restorative Justice Award; Six-year Coordinator of a Victim Offender Mediation program; Facilitator with the Restorative Opportunities Program of the Correctional Service of Canada since 2004; Co-Instructor of the Critical Issues in Restorative Justice course at the University of Alberta.

Vik Maraj - B.Sc., Master of Molecular and Cell Biology; Certified in MBTI models of personality; Graduate of the Landmark Curriculum for Living; Cofounder and former president of the Castle Rock Research Corporation; Disrupts the "condition of thinking" that has people and organizations stuck inside of their recurrent and unwanted results.

Bernie Mayer * - Ph.D.; Professor at the Werner Institute for Negotiation and Dispute Resolution, Creighton University, and founding Partner of CDR Associates in Boulder, Colorado; Has mediated complex environmental, organizational, public policy, and interpersonal conflicts; Author of many works, including *Beyond Neutrality*, *Staying with Conflict*, and *The Dynamics of Conflict Resolution*.

* Specialized Skills Workshop Speaker Only



KEYNOTE SPEAKER

Dr. Paul White

Dr. Paul White, Ph.D., is a psychologist, author, speaker, and consultant who has served businesses, non-profit organizations, families, and individuals in a variety of settings for over 20 years.

Dr. White is co-author of the upcoming book, *The Five Languages of Appreciation in the Workplace*, written with Dr. Gary Chapman (author of the #1 NY Times bestseller, *The Five Love Languages*). The book is scheduled for release in August of 2011. Based on their extensive research and expertise, Dr. Chapman and Dr. White apply the concepts of the five love languages to work-based relationships. They have developed a unique way for organizations to motivate employees, leading to increased job satisfaction, higher employee performance, and enhanced levels of trust.

Dr. White and Dr. Chapman developed the MBA Inventory as the first step in applying the five love languages concept to work-oriented relationships. The online assessment tool is available at www.mbainventory.com. They have used the tool as a resource in working with businesses and non-profit organizations. Data and experiences gathered from using the MBA Inventory have assisted them in expanding their knowledge in applying the languages of appreciation in real-life settings.

For the past ten years, Paul White has worked as a family business coach with highly successful business families across the country. Dr. White has become a leader in the wealth advisory field, helping families address multigenerational issues and working with the "next generation" in the family. As a result, he often consults with business owners and executives, assisting them in better managing their employees. Additionally, he is engaged by national organizations and top universities to consult with their high net worth donors.

As a psychologist, Dr. White has specialized in evaluating students for ADD/ADHD, dyslexia, dysgraphia and other learning difficulties. He has individually evaluated over 4000 students, ranging from pre-school, through grade school, middle school, high school, college, and into adulthood. He provides Cogmed working memory training - a new, non-medication intervention for ADHD individuals, which has been shown through research to significantly reduce ADHD symptoms in 80% of those trained.

Dr. White has published extensively in a number of journals, and has written articles in areas including business succession, career development, wealth transfer, ADHD and dyslexia, and a variety of family-related issues. He has presented at conferences all over the world – in Europe, Asia, South America, the Caribbean, and across North America. He brings his personal experience of growing up in a family owned business, his marriage of over 30 years, and parenting of four children to his work with his clients.

ALSO PRESENTING...

Cinnie Noble - C.M., BA (Psych.), B.S.W., LL.M. (ADR); Former social worker; Founder of CINERGY® Coaching; Graduate of Coach U and certified by the International Coach Federation; Former Instructor for University of Toronto, York University, University of Windsor Law School; Designer of organizational conflict coaching programs.

Neil Sargent - LL.B., LL.M., Graduate Diploma in European Integration; Associate professor in the Department of Law at Carleton University; Associate Director of the Centre for Conflict Education and Research at Carleton; Co-author of *The Art and Science of Mediation*; Has worked closely with Dr. Cheryl Picard in the development of the Insight approach to mediation.

Gordon White - B.Sc., MBA; Has worked in the field of conflict management for 15 years, Royal Roads University Associate Faculty; Instructor for the Justice Institute of BC; Organizational services include large group facilitations such as multiple concurrent circles, team building, strategic planning, performance coaching, and mediation.

Sharon Wilson - Cert. ConRes., CMed; Instructor with Alberta Arbitration and Mediation Society and Justice Institute of BC; Mediates government and private industry: oil & gas, agriculture, partnership agreements, land use, and municipal matters; Facilitates union negotiations and specializes in resolving trauma and anxiety in conflict.

REGISTRATION

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TRANSALTA ARTS BARN: 10330 - 84 AVENUE
EDMONTON, ALBERTA, CANADA

LAST NAME
FIRST NAME
ORGANIZATION
POSITION
ADDRESS
CITY
PROVINCE/STATE
POSTAL/ZIP CODE
WORK NUMBER
ALTERNATE NUMBER
FAX NUMBER
E-MAIL

REGULAR RATES

ITEM	RATE (CDN \$)	GST	ITEM TOTAL	SUB-TOTAL
3-DAY CONFERENCE	695.00	34.75	729.75	
LUNCH & LEARN	145.00	7.25	152.25	
SPECIALIZED SKILLS WORKSHOP				
<input type="checkbox"/> SEPTEMBER 15 SPECIFY SPEAKER: _____	245.00	12.25	257.25	
<input type="checkbox"/> SEPTEMBER 16				
SINGLE DAY AT CONFERENCE				
SPECIFY DATE:				
<input type="checkbox"/> SEPTEMBER 12	295.00	14.75	309.75	
<input type="checkbox"/> SEPTEMBER 13				
<input type="checkbox"/> SEPTEMBER 14				

GRAND TOTAL: _____

- Yes, I agree to have my name, organization, and e-mail address shared with conference speakers and delegates
 Yes, I agree to have my name, organization, and e-mail address shared with conference sponsors



FAX OR EMAIL COMPLETED FORM TO FLYING COLORS INC.
780-757-3123 | kara.stokke@flyingcolors.ca

PAYMENT

CREDIT CARD TYPE VISA MC

NAME ON CARD

CARD NUMBER

EXPIRY DATE

SIGNATURE

PREFERRED CONFERENCE ACCOMMODATION

- Receive discounted rates by booking under PEOPLE FOR PEOPLE 2011

1 VARSCONA HOTEL ON WHYTE

- Five blocks from conference
- Deluxe queen or king guestroom
- \$136.00/night (Regular Rate: \$330.00)
- 780-434-6111 | 1-866-465-8150

2 METTERRA HOTEL ON WHYTE

- Three blocks from conference
- Earth guestroom
- \$150.00/night (Regular Rate: \$385.00)
- 780-465-8150 | 1-866-465-8150

Rate includes the following: Deluxe continental breakfast; Evening wine tasting; Valet or self-parking; Access to fitness facility and business centre; High speed wireless internet; Unlimited local calls

Discounted accommodation rates are available on a first come, first serve basis only. Accommodation reservations and payments are the responsibility of delegates. Payments must be made directly to the individual hotels.

FLYING COLORS TRANSFER/CANCELLATION POLICY

Transfer or cancellation results in significant administration requirements for the organizer. In cases of short notice, another delegate may lose the opportunity to benefit from attending the event. This policy will be strictly enforced. Your cooperation is greatly appreciated.

After registration is received, delegates are afforded ten (10) days to cancel or arrange for a transfer without charge. If for any reason you cannot attend, you may find someone else to attend in your place and submit written notification of that person's name and contact information to Flying Colors Personal & Professional Development Inc. All cancellations must be in writing and delivered by mail, e-mail, or faxed to 780.757.3123. Voicemail and verbal correspondence do not constitute cancellation notice. Cancellation notice will be deemed to be the date on which Flying Colors Inc. receives written notification. Written confirmation by Flying Colors Inc. is required for finalization of arrangements.

Should the delegate fail to provide notification in writing of any changes and not attend the event, there will be no refunds or transfers.

The Transfer/Cancellation Policy is as follows:

TIME	CANCELLATION	TRANSFER
0-10 DAYS FROM REGISTRATION/PAYMENT	FULL REFUND	NO TRANSFER FEE APPLICABLE
30+ DAYS PRIOR TO EVENT	REFUND LESS 50% OF TUITION	TRANSFER FEE OF \$50
0-30 DAYS PRIOR TO EVENT	REFUNDS NOT AVAILABLE	TRANSFER FEE OF \$75

